

# Understanding Society IP15

# IP15 Other Participants Correspondence

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Interviewer material 13 Stable contact letter





Date://	
Dear	<b>,</b>
project called <i>Understanding Society</i> last year. The stud	participated in an important research ly is concerned with how things change over time, and we e, to see how their lives have changed or stayed the same.
the event of any change in their circumstances, and we current address and telephone number, wherever the	son named above. They gave us your name as a contact in we would be most grateful if you would let us know their y are living now. You can call us on Freephone <b>0800 252</b> or complete and return the reply slip below in the Freepost
part is entirely voluntary, though we very much hope to	er you are not committing them to be interviewed. Taking of achieve an interview with everybody who has taken part of people's experiences. Once we have their new details, as part.
If you have any questions about the study, please visit we be a study of the study	www.understandingsociety.ac.uk or call us using the
Thank you for your help.	
Yours sincerely,	Michaela Benzeval
Your Interviewer  Understanding Society  >	Professor Michaela Benzeval Director, Understanding Society
Please complete this reply slip using BLOCK CAPITALS  Name:  Address:  Postcode:	
Telephone:	Person number:

141216 11. Stable Contact Letter V1.indd 1 14/12/2016 12:06

Please turn over

USOC/stable contact letter/issued

January 2019







Please return the completed reply slip in the enclosed Freepost envelope – you don't need a stamp if you post it in the UK.

If you have any queries about this reply slip, or about *Understanding Society*, please call Freephone **0800 252 853** or email **contact@understandingsociety.ac.uk** 

Thank you.





Interviewer material 14 Tracing letter



Date//	
Dear	
This time last year we interviewed your household for <i>Una</i> things change or stay the same over time – your participat looks like today and how it is gradually changing.	- ,
	ound that you now live elsewhere. I spoke to who did not wish to give your new address or telephone
number without your permission, but did agree to forward	I this letter to you on our behalf.
We would be most grateful if you would let us know your or are living now. You can call us on Freephone <b>0800 252 853</b> complete and return the reply slip below in the Freepost e	, email us at contact@understandingsociety.ac.uk or
By giving us your name, address and telephone number you have confirmed your new details, an interviewer will convenient time for an interview can then be arranged.	ontact you and invite you to take part. If you are
The study is being conducted by researchers from the Univ If you have any questions about the study, or would prefer participants' website at <b>www.understandingsociety.ac.uk</b>	not to be contacted again, please visit the special
Thank you in advance for your help.	
Yours sincerely,	Michaela Benzeval
Your interviewer  Understanding Society	Professor Michaela Benzeval Director, Understanding Society
Please complete this reply slip using BLOCK CAPITALS	
Name:	
Address:	
	<u></u>
Postcode:	
Telephone:	
Serial:	Person number:

<i>y</i>		
Please return the completed reply slip in the enclosed Freepost envelope – you don't need a stamp if you post it in the UK.		
If you have any queries about this reply slip, or about <i>Understanding Society</i> , please call Freephone <b>0800 252 853</b> or email <b>contact@understandingsociety.ac.uk</b>		
Thank you.		

### IP15 iPad Winner Letter



Participant helpline: 0800 252 853
Web: www.understandingsociety.ac.uk/participants
Email: contact@understandingsociety.ac.uk
For details of the study's privacy policy, please see
https://www.understandingsociety.ac.uk/participants/gdpr

Postal Date



RESP\_Name ff\_Address1 ff\_Address2 ff\_Address3 ff\_Address4 ff\_Address5 ff\_PostCode

### Dear **RESP\_Name**

**Congratulations on winning an iPad!** Everybody who has turned 16 in the last year and took part in the Understanding Society adult survey this year was entered into the draw.

As someone who will be making a lot of life decisions in the next few years it is extra important that we talk to people like you. Interviewing you and others in your position allows researchers to find out how society is changing for young people; how the economy is affecting them at work or in education, and how decisions made now and in the past will affect your future.

Everyone is valuable in our survey - **we can't replace you** - and this is the main strength of a study like ours: it follows the same people over time. Only by following the same people over time can researchers identify patterns and trends which can help inform better policy making in Government.

**I hope that you will continue to participate.** Each time we interview you, the information you have already given becomes even more valuable!

Thank you, again, for taking part in this important study.

Yours faithfully,

### Professor Michaela Benzeval

Director, Understanding Society.

# 

Name: \_\_\_\_ Mobile: \_\_\_\_

Your continuing participation is very important to us...

...so please let us know if you move to a new home.

You can use the form on the Understanding Society website at www.understandingsociety. ac.uk/participants

idingsociety. icipants or return this

Freephone 0800 252 853

slip in the Freepost envelope (no stamp needed)

If you forward us your new address, we will send you a £5 voucher.

# Letter 46 IP15 CAWI missing incentive letter £20



Participant helpline: 0800 252 853
Web: www.understandingsociety.ac.uk/participants
Email: contact@understandingsociety.ac.uk
For details of the study's privacy policy, please see
https://www.understandingsociety.ac.uk/participants/qdpr

05/07/2022



Name ff\_Address1 ff\_Address2 ff\_Address3 ff\_Address4 ff\_Address5 ff\_PostCode

# Thank you!

### Dear Name

Thank you very much for taking part in the survey this year. We really appreciate your contribution to the study.

I understand that you did not receive your Understanding Society letter and gift card this year. I am very sorry that your gift card did not arrive – please find a £20 gift card enclosed.

If you have any questions relating to the survey, please do not hesitate to contact us by using the contact details below.

With many thanks,

Michaela Sa

Professor Michaela Benzeval Director, Understanding Society



Completing your Understanding Society survey may have caused you to think about issues in your life.

If you would like to talk to someone, these free helplines may be useful:

Samaritans: 116 123

Mind: 0300 123 3393

Citizens Advice:

(England) 0800 144 8848

(Wales) 0800 702 2020

(Scotland) 0800 028 1456

Advice NI: 0800 915 4604

Age UK: 0800 055 6112

# Letter 47 IP15 CAWI missing incentive letter £30



Participant helpline: 0800 252 853
Web: www.understandingsociety.ac.uk/participants
Email: contact@understandingsociety.ac.uk
For details of the study's privacy policy, please see
https://www.understandingsociety.ac.uk/participants/qdpr

05/07/2022



Name ff\_Address1 ff\_Address2 ff\_Address3 ff\_Address4 ff\_Address5 ff PostCode

# Thank you!

### Dear Name

Thank you very much for taking part in the survey this year. We really appreciate your contribution to the study.

I understand that you did not receive your Understanding Society letter and gift card this year. I am very sorry that your gift card did not arrive – please find a £30 gift card enclosed.

If you have any questions relating to the survey, please do not hesitate to contact us by using the contact details below.

With many thanks,

Michaela Sa

Professor Michaela Benzeval Director, Understanding Society



Completing your Understanding Society survey may have caused you to think about issues in your life.

If you would like to talk to someone, these free helplines may be useful:

Samaritans: 116 123

Mind: 0300 123 3393

Citizens Advice:

(England) 0800 144 8848

(Wales) 0800 702 2020

(Scotland) 0800 028 1456

Advice NI: 0800 915 4604

Age UK: 0800 055 6112

Letter 48 IP15 CAWI missing incentive letter £20 + £5



Participant helpline: 0800 252 853
Web: www.understandingsociety.ac.uk/participants
Email: contact@understandingsociety.ac.uk
For details of the study's privacy policy, please see
https://www.understandingsociety.ac.uk/participants/qdpr

05/07/2022



Name ff\_Address1 ff\_Address2 ff\_Address3 ff\_Address4 ff\_Address5 ff\_PostCode

# Thank you!

### Dear Name

Thank you very much for taking part in the survey this year. We really appreciate your contribution to the study.

I understand that you did not receive your Understanding Society letter and gift card this year. I am very sorry that your gift card did not arrive – please find a £25 gift card enclosed.

If you have any questions relating to the survey, please do not hesitate to contact us by using the contact details below.

With many thanks,

Michaela Sa

Professor Michaela Benzeval Director, Understanding Society



Completing your Understanding Society survey may have caused you to think about issues in your life.

If you would like to talk to someone, these free helplines may be useful:

Samaritans: 116 123

Mind: 0300 123 3393

Citizens Advice:

(England) 0800 144 8848

(Wales) 0800 702 2020

(Scotland) 0800 028 1456

Advice NI: 0800 915 4604

Age UK: 0800 055 6112

Understanding Society is being conducted in accordance with the Data Protection Act. This means your personal details will be kept strictly confidential and you and your household will not be identifiable from the data.

Letter 49 IP15 CAWI missing incentive letter £30 + £5



Participant helpline: 0800 252 853
Web: www.understandingsociety.ac.uk/participants
Email: contact@understandingsociety.ac.uk
For details of the study's privacy policy, please see
https://www.understandingsociety.ac.uk/participants/qdpr

05/07/2022



Name ff\_Address1 ff\_Address2 ff\_Address3 ff\_Address4 ff\_Address5 ff PostCode

# Thank you!

### Dear Name

Thank you very much for taking part in the survey this year. We really appreciate your contribution to the study.

I understand that you did not receive your Understanding Society letter and gift card this year. I am very sorry that your gift card did not arrive – please find a £35 gift card enclosed.

If you have any questions relating to the survey, please do not hesitate to contact us by using the contact details below.

With many thanks,

Michaela Sa

Professor Michaela Benzeval Director, Understanding Society



Completing your Understanding Society survey may have caused you to think about issues in your life.

If you would like to talk to someone, these free helplines may be useful:

Samaritans: 116 123

Mind: 0300 123 3393

Citizens Advice:

(England) 0800 144 8848

(Wales) 0800 702 2020

(Scotland) 0800 028 1456

Advice NI: 0800 915 4604

Age UK: 0800 055 6112

# Letter 50 IP15 blank gift-card letter



Participant helpline: 0800 252 853 Web: www.understandingsociety.ac.uk/participants Email: contact@understandingsociety.ac.uk For details of the study's privacy policy, please see https://www.understandingsociety.ac.uk/participants/qdpr

05/07/2022



Name ff\_Address1 ff\_Address2 ff\_Address3 ff\_Address4 ff\_Address5 ff\_PostCode

# Thank you!

### Dear Name

Thank you very much for taking part in the survey this year. We really appreciate your contribution to the study.

I understand that you did not receive your Understanding Society letter and gift card this year. I am very sorry that your gift card did not arrive – please find a blank gift card enclosed. If you could please let us know via the details below that your gift card has arrived, we will then load £Amount on to your card.

Call our participant helpline on 0800 015 2908 or email understandingsociety@kantar.com.

If you have any questions relating to the survey, please do not hesitate to contact our helpline.

With many thanks,

Michaela Ser

Professor Michaela Benzeval Director, Understanding Society



Completing your Understanding Society survey may have caused you to think about issues in your life.

If you would like to talk to someone, these free helplines may be useful:

Samaritans: 116 123

Mind: 0300 123 3393

Citizens Advice:

(England) 0800 144 8848

(Wales) 0800 702 2020

(Scotland) 0800 028 1456

Advice NI: 0800 915 4604

Age UK: 0800 055 6112

Understanding Society is being conducted in accordance with the Data Protection Act. This means your personal details will be kept strictly confidential and you and your household will not be identifiable from the data.

# Letter 63 IP15 Ad-hoc log in details letter



Participant helpline: 0800 252 853
Web: www.understandingsociety.ac.uk/participants
Email: contact@understandingsociety.ac.uk
For details of the study's privacy policy, please see
https://www.understandingsociety.ac.uk/participants/qdpr

05/07/2022



Name ff\_Address1 ff\_Address2 ff\_Address3 ff\_Address4 ff\_Address5 ff\_PostCode

### Dear Name

You recently requested your log in details for this year's *Understanding Society* survey.

The survey is available online at the website shown below, so you can complete it at a time that's best for you:

### www.understandingsociety.ac.uk/Society

When you've reached the website, you'll be asked to enter your unique username and password:

Username: [USERNAME]

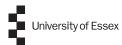
Password: [PASSWORD]

If you are not able to complete your survey online, an interviewer will be in touch with you to arrange a convenient time for an interview. If you have any questions relating to the survey, please do not hesitate to contact us by using the contact details below.

With many thanks,

Michaela Sen

Professor Michaela Benzeval Director, Understanding Society



### Letter 69 IP15 CAPI reissue



Participant helpline: 0800 252 853
Web: www.understandingsociety.ac.uk/participants
Email: contact@understandingsociety.ac.uk
For details of the study's privacy policy, please see
https://www.understandingsociety.ac.uk/participants/gdpr

Postal Date



RESP\_Name ff\_Address1 ff\_Address2 ff\_Address3 ff\_Address4 ff\_Address5 ff\_PostCode

### Dear RESP\_Name

You may remember we contacted you in the last few months to ask for your help in this year's Understanding Society study. As we have not yet been able to interview you, we hope you don't mind if we try to visit you again to arrange a convenient time to do so.

### This is why your views and experiences are so important to our study:

- 1 By taking part, you help us ensure that the study represents all types of people across the UK, and can paint an accurate picture of what our society looks like today and how it is gradually changing. The study provides vital information for policy makers, so the more people that take part in the study, the better informed and able they are to **improve society for everyone.**
- 2 Taking part gives you a voice on **issues that matter to you**, your family and your community. The data collected from participants are very widely used by researchers in all kinds of fields including employment, health, and education.
- 3 You have been part of this study for the last few years and we can't replace you with anyone else as no two lives are the same. The contribution you make is really vital to us and to the academics and policy makers who use the data.

Although your participation is entirely voluntary, we do hope you'll be able to help.

We will try to get in touch with you again soon, and hopefully you will enjoy taking part in the study this time around as well.

If you have any questions, please call or email the participant helpline (see back of this letter). You can also find out more about the study on our website at www.understandingsociety.ac.uk.

Your Understanding Society interviewer

#### Professor Michaela Benzeval

Director, Understanding Society.

# 

Name: \_\_\_\_ Mobile: \_\_\_\_

Your continuing participation is very important to us... Freephone 0800 252 853 ...so please let us know if you You can use the form on move to a new home. the Understanding Society website at www.understandingsociety. or return this ac.uk/participants slip in the Freepost envelope (no stamp needed)

If you forward us your new address, we will send you a £5 voucher.

# Email 13 IP15 Break-off email



Dear Mr John Smith,

You recently started your *Understanding Society* survey, but did not complete it.

Unfortunately the survey can't be the world-class study we want it to be without all your answers to all of the questions, so we do hope you will be able to finish it.

You can still log in to the survey and pick up where you last left it by clicking onto the link below:

Click to start the survey >

Thank you for taking part in Understanding Society – your life experiences are unique and we can't replace you with anyone else. I hope that you are able to answer the remaining questions.

If you have any questions at all about Understanding Society, please email us at <a href="mailto:contact@understandingsociety.ac.uk">contact@understandingsociety.ac.uk</a>. You can find out more information about the Study and how it's used on our website:

www.understandingsociety.ac.uk/

If you have experienced technical difficulties at any point during the survey or require technical support accessing the survey, please contact the help-desk on Freephone **0800 015 2908** or email understandingsociety@kantar.com.

For details of the study's privacy policy, please see <a href="https://www.understandingsociety.ac.uk/participants/gdpr">https://www.understandingsociety.ac.uk/participants/gdpr</a>

Yours faithfully,

Many thanks,





Professor Michaela Benzeval Director, Understanding Society Institute for Social and Economic Research University of Essex

This study is being conducted in accordance with the Data Protection Act. This means your personal details will be kept strictly confidential and you and your household will not be identifiable from the data.

# Email 14 IP15 CAPI first web invite



We can't do without you, Mr John Smith.

You may have already received a letter about *Understanding Society*; one of our interviewers has visited your address a number of times hoping to arrange a convenient time to interview you, but so far they have been unsuccessful. We hope you do not mind us trying once more.

This year, we've made it possible to take part in *Understanding Society* on-line. We hope that this will make it easier for you to participate at a time which is most convenient to you. Just click here.

Click to start the survey >

We are persevering in this way because your views and experiences are very important. By taking part, you will help us ensure that the study represents all types of people across the UK, and paints an accurate picture of what our society looks like today and how it is gradually changing. The information from this study is used by university researchers, policy makers and charities such as Age UK and The Children's Society.

Your participation is entirely voluntary, but we do hope you'll be able to help.

Please let us know if you change any of your contact details by filling out our <u>online form</u>. If you have any questions, please <u>email</u> our Participant Helpline.

For details of the study's privacy policy, please see

https://www.understandingsociety.ac.uk/participants/gdpr.

Many thanks,

FAQs >

Contact us >

Find out

more >

7894561230\14

1234567890123



Professor Michaela Benzeval Director, Understanding Society Institute for Social and Economic Research University of Essex

This study is being conducted in accordance with the Data Protection Act. This means your personal details will be kept strictly confidential and you and your household will not be identifiable from the data.

# Email 15 IP15 First reminder email



Dear Mr John Smith

7894561230\RM1 1234567890123

Got a question? Call: 0800 015 2908

You may remember I emailed you recently asking for your help in this year's *Understanding Society* survey. There's still time to take part, and by doing so you can help influence decisions at a local and national level on issues that really matter to you. We hope you can take part this year. If you have already completed the survey then please ignore this message.

You can complete the survey online by clicking here.

Click to start the survey >

If you're able to complete your interview online by July 21st, we will send you an extra £10 gift card soon after this deadline as a thank you for your early co-operation.

For details of the study's privacy policy, please see

https://www.understandingsociety.ac.uk/participants/gdpr

Many thanks,

Michaela Benzeval

Professor Michaela Benzeval Director, Understanding Society Institute for Social and Economic Research University of Essex



This study is being conducted in accordance with the Data Protection Act. This means your personal details will be kept strictly confidential and you and your household will not be identifiable from the data.

# Email 16 IP15 Second reminder email



Dear Mr John Smith

7894561230\RM2 1234567890123

Got a question? Call: 0800 015 2908

We still need your help!

Each year we thank people across the country for their help by taking part in the survey with a voucher. This reflects your importance in ensuring the continued success of *Understanding Society* as a resource for research and in shaping social policy in the UK.

Our records show that you have yet to complete your survey.

To complete your personal survey, all you have to do is click below.

You can complete the survey online by clicking here.

Click to start the survey >

And remember, we will send you an extra £10 gift card as an additional thank you for your early co-operation if you are able to complete the survey by July 21st.

For details of the study's privacy policy, please see

https://www.understandingsociety.ac.uk/participants/qdpr

Many thanks,

Michaela Benzeval

Professor Michaela Benzeval Director, Understanding Society Institute for Social and Economic Research University of Essex



This study is being conducted in accordance with the Data Protection Act. This means your personal details will be kept strictly confidential and you and your household will not be identifiable from the data.

### Email 17 IP15 Third reminder email



Dear Mr John Smith

7894561230\RM3 1234567890123

Got a c

We still need your help!

Over the last few weeks hundreds of people across the country have taken part in this year's *Understanding Society* survey. We hope you will join them. You are an important part of the study and your continued help makes it a more useful resource for social research. If you are not able to complete your interview online, an interviewer will contact you in a few weeks.

Taking part in the survey has never been easier – all you have to do is click on the link below and you will be directly entered into your survey.

You can complete the survey online by clicking <u>here</u>.

Click to start the survey >

And remember – if you complete your interview by July 21<sup>st</sup> we will send you an additional £10 gift card soon after this deadline as a thank you for your continued support.

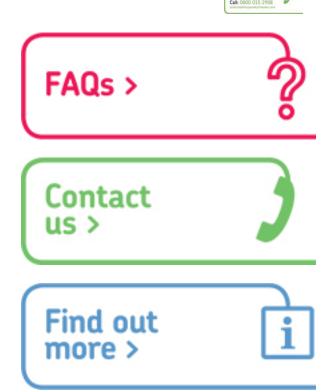
For details of the study's privacy policy, please see

https://www.understandingsociety.ac.uk/participa nts/gdpr

Many thanks,

Michaela Benzeval

Professor Michaela Benzeval Director, Understanding Society Institute for Social and Economic Research University of Essex



This study is being conducted in accordance with the Data Protection Act. This means your personal details will be kept strictly confidential and you and your household will not be identifiable from the data.

### Email 18 IP15 Fourth reminder email



Dear Mr John Smith

7894561230\RM4 1234567890123

Understanding Society is an innovative world-leading study about life in the UK. The data you help produce allows researchers and policy makers to better understand the state of the UK and to propose improved policies for people across the country.

Got a question? Call: 0800 015 2908

### Why we need you

The success of the survey is primarily driven by people like you. It is only with your participation that we can collect the data necessary to understand the pace of change in the UK and probe how issues such as immigration, the economy and changing social values impact upon the lives of individuals.

## Contact us >

FAQs >

### Next step

If you would like to complete online, you can access the survey <u>here</u>.

If you are not able to complete your interview online, an interviewer will contact you in a few weeks.





Click to start the survey >

And finally, if you are able to complete the survey online by July 21<sup>st</sup> we will send you an additional £10 gift card as a thank you for your early completion.

For details of the study's privacy policy, please see

https://www.understandingsociety.ac.uk/participants/gdpr

Many thanks,



Professor Michaela Benzeval Director, Understanding Society Institute for Social and Economic Research University of Essex

This study is being conducted in accordance with the Data Protection Act. This means your personal details will be kept strictly confidential and you and your household will not be identifiable from the data.

## Email 19 IP15 Intends to complete online



Dear Mr John Smith,

7894561230\ICO 1234567890123

You may remember that an *Understanding Society* Survey interviewer recently got in contact with you to take part in this year's survey. I understand you would rather complete the survey online. Your participation can help influence decisions at a local and national level on issues that really matter to you.

You can complete the survey online by clicking here.



If you experience any technical issues accessing the online survey or would now like to part in a face to face interview, then please do not hesitate to contact me by emailing

<u>understandingsociety@kantar.com</u> or by calling the Freephone number 0800 015 2908.

For details of the study's privacy policy, please see <a href="https://www.understandingsociety.ac.uk/participants/gdpr">https://www.understandingsociety.ac.uk/participants/gdpr</a>

Kind Regards,



Professor Michaela Benzeval Director, Understanding Society Institute for Social and Economic Research University of Essex

This study is being conducted in accordance with the Data Protection Act. This means your personal details will be kept strictly confidential and you and your household will not be identifiable from the data.



### Letter 65 IP15 CAPI first web invite



Participant helpline: **0800 252 853**Web: **www.understandingsociety.ac.uk/participants**Email: **contact@understandingsociety.ac.uk**For details of the study's privacy policy, please see

https://www.understandingsociety.ac.uk/participants/gdpr

Postal\_Date



RESP\_Name ff\_Address1 ff\_Address2 ff\_Address3 ff\_Address4 ff\_Address5 ff PostCode

# Understanding Societyevery interview matters

Dear RESP\_Name

Your annual interview helps us understand more about life in the UK today.

One of our interviewers has tried to contact you a number of times in the last few weeks hoping that you'll take part in this year's Understanding Society interview. We're sorry to have missed you.

We're trying once more because your views and experiences are very important to us. We cannot replace you with anyone else. Interviewing you every year helps us see what's changed and what's stayed the same in your life – this is why we'd really like you to complete your interview again this year.

### Have questions or want more information?

Call our participant helpline on 0800 252 853 or email us contact@understandingsociety.ac.uk. We'll be pleased to hear from you and answer any questions you have.

With many thanks,

#### Professor Michaela Benzeval

Director, Understanding Society.

### Taking part

It's easy to complete your survey online — and you don't have to answer all the questions in one go.

Visit the website www.understandingsociety. ac.uk/society

Enter your user name: username and password: password

Answer the questions in your own time.

If you've already completed your survey in the last week – thank you! And please ignore this letter.

Understanding Society is being conducted in accordance with the Data Protection Act. This means your personal details will be kept strictly confidential and you and your household will not be identifiable from the data.

### 

Name: \_\_\_\_ Mobile: \_\_\_\_

Your continuing participation is very important to us...

...so please let us know if you move to a new home.

You can use the form on the Understanding Society website at www.understandingsociety. ac.uk/participants

dingsociety. cipants

or return this slip in the Freepost envelope (no stamp needed)

Freephone 0800 252 853

If you forward us your new address, we will send you a £5 voucher.

### Letter 66 IP15 First reminder letter

Postal Date



#### Contact us:

Participant helpline: **0800 252 853**Web: www.understandingsociety.ac.uk/participants
Email: contact@understandingsociety.ac.uk

For details of the study's privacy policy, please see https://www.understandingsociety.ac.uk/participants/gdpr

RESP\_Name ff\_Address1 ff\_Address2 ff\_Address3 ff\_Address4 ff\_Address5 ff\_PostCode



### Dear [Participant's Full Name]

If you have already completed your Understanding Society interview online – thank you! If you haven't yet, it's easy to take part.

If you are not able to complete the survey online, an interviewer will contact you in the next few weeks to arrange a convenient time for an interview.

With many thanks,

### Professor Michaela Benzeval

Director, Understanding Society.

### Taking part

Type this web address into your internet browser to reach your personal survey:

Visit the website www.understandingsociety. ac.uk/society

Enter your user name:

XXXXXX

and password:

XXXXX

5

## Answer the questions in your own time.

Remember, if you are able to complete your interview online by xxx, we will send you an extra £10 gift card as a thank you for your early co-operation.

### 

Name: \_\_\_\_ Mobile: \_\_\_\_

Your continuing participation is very important to us... Freephone 0800 252 853 ...so please let us know if you You can use the form on move to a new home. the Understanding Society website at www.understandingsociety. or return this ac.uk/participants slip in the Freepost envelope (no stamp needed)

If you forward us your new address, we will send you a £5 voucher.

### Letter 67 IP15 Second reminder letter



Participant helpline: 0800 252 853
Web: www.understandingsociety.ac.uk/participants
Email: contact@understandingsociety.ac.uk
For details of the study's privacy policy, please see
https://www.understandingsociety.ac.uk/participants/gdpr

Postal\_Date



RESP\_Name ff\_Address1 ff\_Address2 ff\_Address3 ff\_Address4 ff\_Address5 ff\_PostCode

Thousands of people across the UK have completed their Understanding Society survey – make sure you're included too.

### Dear RESP\_Name

If you have already completed your Understanding Society interview online – thank you!

If you haven't yet taken part, there's still time. Your survey answers are unique to you and help us build an accurate picture of life in the UK today.

If you are able to complete your interview by **Early\_** bird\_date, we will send you an additional £10 gift card as a thank you for early cooperation.

With many thanks,

### Professor Michaela Benzeval

Director, Understanding Society.

### Taking part

Type this web address into your internet browser to reach your personal survey:

1

Visit the website www.understandingsociety. ac.uk/society

2

Enter your user name: username and password: password

3

## Answer the questions in your own time.

Complete the survey –
your answers will save
automatically and you don't
have to complete your
survey in one go.

## 

Your continuing participation is very important to us...

...so please let us know if you move to a new home.

You can use the form on the Understanding Society website at www.understandingsociety. ac.uk/participants



Freephone 0800 252 853

or return this slip in the Freepost envelope (no stamp needed)

If you forward us your new address, we will send you a £5 voucher.

Letter 51 IP15 Thank you letter - conditional £20 + £5 + £10



Participant helpline: 0800 252 853 Web: www.understandingsociety.ac.uk/participants Email: contact@understandingsociety.ac.uk For details of the study's privacy policy, please see https://www.understandingsociety.ac.uk/participants/qdpr

13/05/2022



Name ff\_Address1 ff\_Address2 ff\_Address3 ff\_Address4 ff\_Address5 ff\_PostCode

## Thank you!

### Dear Name

Thank you for taking part in Understanding Society. As a thank you, a gift card for £25 is enclosed, which includes an additional £5 to say thank you for your help with the health-related tasks. Also enclosed is an additional £10 for completing early.

We really appreciate the time you gave to complete your survey. It is so important that we know what real people think, feel and do. Every time you complete your Understanding Society survey you are helping us understand more about life in the UK.

We look forward to speaking to you next year.

With many thanks,

Michaela Benz

Professor Michaela Benzeval Director, Understanding Society



Completing your Understanding Society survey may have caused you to think about issues in your life.

If you would like to talk to someone, these free helplines may be useful:

Samaritans: 116 123

Mind: 0300 123 3393

Citizens Advice:

(England) 0800 144 8848

(Wales) 0800 702 2020

(Scotland) 0800 028 1456

Advice NI: 0800 915 4604

Letter 52 IP15 Thank you letter - conditional £20 + £10



Participant helpline: 0800 252 853 Web: www.understandingsociety.ac.uk/participants Email: contact@understandingsociety.ac.uk For details of the study's privacy policy, please see https://www.understandingsociety.ac.uk/participants/qdpr

13/05/2022



Name ff\_Address1 ff\_Address2 ff\_Address3 ff\_Address4 ff\_Address5 ff\_PostCode

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With many thanks,

Michaela Ger

Professor Michaela Benzeval Director, Understanding Society



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Mind: 0300 123 3393

Citizens Advice:

(England) 0800 144 8848

(Wales) 0800 702 2020

(Scotland) 0800 028 1456

Advice NI: 0800 915 4604

Age UK: 0800 055 6112

Understanding Society is being conducted in accordance with the Data Protection Act. This means your personal details will be kept strictly confidential and you and your household will not be identifiable from the data.

Letter 53 IP15 Thank you letter - conditional £20 + £10



Participant helpline: 0800 252 853 Web: www.understandingsociety.ac.uk/participants Email: contact@understandingsociety.ac.uk For details of the study's privacy policy, please see https://www.understandingsociety.ac.uk/participants/qdpr

13/05/2022



Name ff\_Address1 ff\_Address2 ff\_Address3 ff\_Address4 ff\_Address5 ff\_PostCode

## Thank you!

### Dear Name

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We really appreciate the time you gave to complete your survey. It is so important that we know what real people think, feel and do. Every time you complete your Understanding Society survey you are helping us understand more about life in the UK.

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With many thanks,

Michaela Ger

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Mind: 0300 123 3393

Citizens Advice:

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(Wales) 0800 702 2020

(Scotland) 0800 028 1456

Advice NI: 0800 915 4604

Letter 54 IP15 Thank you letter - conditional £20



Participant helpline: 0800 252 853 Web: www.understandingsociety.ac.uk/participants Email: contact@understandingsociety.ac.uk For details of the study's privacy policy, please see https://www.understandingsociety.ac.uk/participants/qdpr

13/05/2022



Name ff\_Address1 ff\_Address2 ff\_Address3 ff\_Address4 ff\_Address5 ff\_PostCode

# Thank you!

### Dear Name

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We look forward to speaking to you next year.

With many thanks,

Michaela Gen

Professor Michaela Benzeval Director, Understanding Society



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Mind: 0300 123 3393

Citizens Advice:

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(Wales) 0800 702 2020

(Scotland) 0800 028 1456

Advice NI: 0800 915 4604

Letter 55 IP15 Thank you letter - conditional £30 + £5 + £10



Participant helpline: 0800 252 853 Web: www.understandingsociety.ac.uk/participants Email: contact@understandingsociety.ac.uk For details of the study's privacy policy, please see https://www.understandingsociety.ac.uk/participants/qdpr

13/05/2022



Name ff\_Address1 ff\_Address2 ff\_Address3 ff\_Address4 ff\_Address5 ff\_PostCode

## Thank you!

### Dear Name

Thank you for taking part in Understanding Society. As a thank you, a gift card for £35 is enclosed, which includes an additional £5 to say thank you for your help with the health-related tasks. Also included is an additional £10 for completing early.

We really appreciate the time you gave to complete your survey. It is so important that we know what real people think, feel and do. Every time you complete your Understanding Society survey you are helping us understand more about life in the UK.

We look forward to speaking to you next year.

With many thanks,

Michaela Benz

Professor Michaela Benzeval Director, Understanding Society



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(England) 0800 144 8848

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(Scotland) 0800 028 1456

Advice NI: 0800 915 4604

Letter 56 IP15 Thank you letter - conditional £30 + £5



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13/05/2022



Name ff\_Address1 ff\_Address2 ff\_Address3 ff\_Address4 ff\_Address5 ff\_PostCode

## Thank you!

### Dear Name

Thank you for taking part in Understanding Society. As a thank you, a gift card for £35 is enclosed, which includes an additional £5 to say thank you for your help with the health-related tasks.

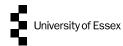
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(Wales) 0800 702 2020

(Scotland) 0800 028 1456

Advice NI: 0800 915 4604

Letter 57 IP15 Thank you letter - conditional £30 + £10



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13/05/2022



Name ff\_Address1 ff\_Address2 ff\_Address3 ff\_Address4 ff\_Address5 ff\_PostCode

## Thank you!

### Dear Name

Thank you for taking part in Understanding Society. As a thank you we have enclosed a gift card of £30 and an additional £10 for completing early.

We really appreciate the time you gave to complete your survey. It is so important that we know what real people think, feel and do. Every time you complete your Understanding Society survey you are helping us understand more about life in the UK.

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Professor Michaela Benzeval Director, Understanding Society



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(Wales) 0800 702 2020

(Scotland) 0800 028 1456

Advice NI: 0800 915 4604

Letter 58 IP15 Thank you letter - conditional £30



Participant helpline: 0800 252 853 Web: www.understandingsociety.ac.uk/participants Email: contact@understandingsociety.ac.uk For details of the study's privacy policy, please see https://www.understandingsociety.ac.uk/participants/qdpr

13/05/2022



Name ff\_Address1 ff\_Address2 ff\_Address3 ff\_Address4 ff\_Address5 ff\_PostCode

# Thank you!

### Dear Name

Thank you for taking part in Understanding Society. As a thank you, a gift card of £30 is enclosed.

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Michaela Gen

Professor Michaela Benzeval Director, Understanding Society



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Citizens Advice:

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(Wales) 0800 702 2020

(Scotland) 0800 028 1456

Advice NI: 0800 915 4604

Letter 59 IP15 Thank you letter - conditional app £5



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13/05/2022



Name ff\_Address1 ff\_Address2 ff\_Address3 ff\_Address4 ff\_Address5 ff\_PostCode

## Thank you!

### Dear Name

Thank you for taking part in Understanding Society. As a thank you for using the Body Volume app we have enclosed a gift card of £5.

We really appreciate the time you gave to complete your survey. It is so important that we know what real people think, feel and do. Every time you complete your Understanding Society survey you are helping us understand more about life in the UK.

We look forward to speaking to you next year.

With many thanks,

Michaela Ger

Professor Michaela Benzeval Director, Understanding Society



Completing your Understanding Society survey may have caused you to think about issues in your life.

If you would like to talk to someone, these free helplines may be useful:

Samaritans: 116 123

Mind: 0300 123 3393

Citizens Advice:

(England) 0800 144 8848

(Wales) 0800 702 2020

(Scotland) 0800 028 1456

Advice NI: 0800 915 4604

Letter 60 IP15 Thank you letter - conditional app £5 + £10



Participant helpline: 0800 252 853 Web: www.understandingsociety.ac.uk/participants Email: contact@understandingsociety.ac.uk For details of the study's privacy policy, please see https://www.understandingsociety.ac.uk/participants/qdpr

13/05/2022



Name ff\_Address1 ff\_Address2 ff\_Address3 ff\_Address4 ff\_Address5 ff\_PostCode

# Thank you!

### Dear Name

Thank you for taking part in Understanding Society. As a thank you for using the Body Volume app we have enclosed a gift card of £5 and an additional £10 for completing the survey early.

We really appreciate the time you gave to complete your survey. It is so important that we know what real people think, feel and do. Every time you complete your Understanding Society survey you are helping us understand more about life in the UK.

We look forward to speaking to you next year.

With many thanks,

Michaela Ger

Professor Michaela Benzeval Director, Understanding Society



Completing your Understanding Society survey may have caused you to think about issues in your life.

If you would like to talk to someone, these free helplines may be useful:

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Mind: 0300 123 3393

Citizens Advice:

(England) 0800 144 8848

(Wales) 0800 702 2020

(Scotland) 0800 028 1456

Advice NI: 0800 915 4604

Age UK: 0800 055 6112

## Letter 61 IP15 Thank you letter - early bird £10



Participant helpline: 0800 252 853 Web: www.understandingsociety.ac.uk/participants Email: contact@understandingsociety.ac.uk For details of the study's privacy policy, please see https://www.understandingsociety.ac.uk/participants/qdpr

13/05/2022



Name ff\_Address1 ff\_Address2 ff\_Address3 ff\_Address4 ff\_Address5 ff PostCode

# Thank you!

### Dear Name

Thank you for taking part in Understanding Society. As a thank you for completing early, a gift card for £10 is enclosed.

We really appreciate the time you gave to complete your survey. It is so important that we know what real people think, feel and do. Every time you complete your Understanding Society survey you are helping us understand more about life in the UK.

We look forward to speaking to you next year.

With many thanks,

Michaela Ber

Professor Michaela Benzeval Director, Understanding Society



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Samaritans: 116 123

Mind: 0300 123 3393

Citizens Advice:

(England) 0800 144 8848

(Wales) 0800 702 2020

(Scotland) 0800 028 1456

Advice NI: 0800 915 4604

Age UK: 0800 055 6112

Understanding Society is being conducted in accordance with the Data Protection Act. This means your personal details will be kept strictly confidential and you and your household will not be identifiable from the data.

Letter 62 - IP15 Thank you letter - unconditional incentive



Participant helpline: 0800 252 853
Web: www.understandingsociety.ac.uk/participants
Email: contact@understandingsociety.ac.uk
For details of the study's privacy policy, please see
https://www.understandingsociety.ac.uk/participants/qdpr

13/05/2022



Name ff\_Address1 ff\_Address2 ff\_Address3 ff\_Address4 ff\_Address5 ff\_PostCode

# Thank you!

### Dear Name

Thank you for taking part in Understanding Society.

We really appreciate the time you gave to complete your survey. It is so important that we know what real people think, feel and do. Every time you complete your Understanding Society survey you are helping us understand more about life in the UK.

We look forward to speaking to you next year.

With many thanks,

Michaela Genz

Professor Michaela Benzeval Director, Understanding Society



Completing your Understanding Society survey may have caused you to think about issues in your life.

If you would like to talk to someone, these free helplines may be useful:

Samaritans: 116 123

Mind: 0300 123 3393

Citizens Advice:

(England) 0800 144 8848

(Wales) 0800 702 2020

(Scotland) 0800 028 1456

Advice NI: 0800 915 4604

Age UK: 0800 055 6112

Understanding Society is being conducted in accordance with the Data Protection Act. This means your personal details will be kept strictly confidential and you and your household will not be identifiable from the data.

Help insert for youth booklet



## Thank you for your help

If you are worried about any of the questions in this booklet here are some helplines where children and young people can get information, advice and support with all sorts of things like bullying, problems at home, exam stress, self-harm or loneliness.

### ChildLine

Online: www.childline.org.uk

Tel: 0800 1111 (calls are free) Calls are confidential and won't appear on your home phone bill. You can also use a mobile phone. Calls from 3 (Three), BT Mobile, EE, O2, Orange, T Mobile, Virgin or Vodafone mobiles won't show up on the

Tel: 01708 765200

### SupportLine

phone bill either.

Online: www.supportline.org.uk

Write: SupportLine PO Box 2860, Romford, Essex RM7 1JA

SupportLine provides a confidential telephone helpline offering emotional support to any individual on any

issue.

## Letter 45 IP15 Youth self-completion letter



Participant helpline: 0800 252 853

Web: www.understandingsociety.ac.uk/participants
Email: contact@understandingsociety.ac.uk
For details of the study's privacy policy, please see

https://www.understandingsociety.ac.uk/participants/gdpr

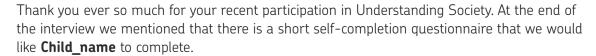
Postal Date



RESP\_Name ff\_Address1 ff\_Address2 ff\_Address3 ff\_Address4 ff\_Address5 ff\_PostCode

# Thank you for taking part in Understanding Society





We would be grateful if you could look through the blank questionnaire and, if you are happy to do so, give it to **Child\_name**. When **Child\_name** has completed the questionnaire, they can put it into the envelope enclosed and it can be posted back to us, free of charge.

As you know one of the really important features of the survey is that everyone's answers are completely confidential. This really helps us get responses from people that are completely truthful and accurate and makes the survey one of the best in the world. This applies to all the adults who take part but also all the children, so we ask all parents/guardians to allow their children to complete the questionnaire in private. We hope you understand why this is so important, but if you have any questions, don't hesitate to contact us.

As a token of our appreciation, I have enclosed a £10 voucher for **Child\_name**.

If you have any questions at all about Understanding Society and your involvement in it, please contact us using the number on the back of this letter. Do also check our special participants' website where you can read some early findings, send us a message or just find out more information about Understanding Society: www.understandingsociety.ac.uk/participants.

Yours faithfully,

### Professor Michaela Benzeval

Director, Understanding Society.

## 

Name: \_\_\_\_ Mobile: \_\_\_\_

Your continuing participation is very important to us...

...so please let us know if you move to a new home.

You can use the form on the Understanding Society website at www.understandingsociety. ac.uk/participants

dingsociety. cipants

or return this slip in the Freepost envelope (no stamp needed)

Freephone 0800 252 853

If you forward us your new address, we will send you a £5 voucher.

### Letter 68 IP15 Youth reminder letter



Participant helpline: 0800 252 853

Web: www.understandingsociety.ac.uk/participants
Email: contact@understandingsociety.ac.uk
For details of the study's privacy policy, please see

https://www.understandingsociety.ac.uk/participants/gdpr

Postal Date



RESP\_Name ff\_Address1 ff\_Address2 ff\_Address3 ff\_Address4 ff\_Address5 ff\_PostCode

## Thank you for taking part in Understanding Society



As well as interviewing adults, Understanding Society also interviews children aged 10–15 by asking them to complete a short paper questionnaire. Having children answer questions about their life is really valuable to the Study and helps us better understand issues that may particularly affect children and young people.

We have recently sent you a paper questionnaire to pass on to **Child\_name** to complete. At the moment we do not have a record of the questionnaire having been returned. If **Child\_name** has completed the questionnaire and it has been posted back in the last few days - thank you and please ignore this letter.

If they haven't yet completed their questionnaire, we would be grateful if you could encourage **Child\_name** to complete it and post it back to us. Just like the adults that take part in Understanding Society, children's experiences are unique and we can't replace them with anyone else.

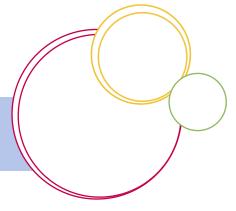
By taking part in the youth survey, **Child\_name** will help many organisations carry out important research that will improve life in the UK for all. For example, charities such as The Children's Society and Barnardos are using information from the survey to improve children's wellbeing, whilst the Social Metrics Commission has used the information to report to the government on what activities children do outside of school. To find out more about who uses the study, please visit www.understandingsociety.ac.uk/participants

If you have any questions at all about Understanding Society, please contact us using the details on the back of this letter.

Yours sincerely,

### Professor Michaela Benzeval

Director, Understanding Society.



## 

Name: \_\_\_\_ Mobile: \_\_\_\_

Your continuing participation is very important to us... Freephone 0800 252 853 ...so please let us know if you You can use the form on move to a new home. the Understanding Society website at www.understandingsociety. or return this ac.uk/participants slip in the Freepost envelope (no stamp needed)

If you forward us your new address, we will send you a £5 voucher.