

«Serial_num»«ChkL»/«FF_PID»

«title» «resp_name»

«FF_Address1»

«FF_Address2»

«FF_Address3»

«FF_Address4»

«FF_Address5»

«FF_PostCode»

«LetterDate»

Dear «resp_name»,

Dear [INSERT NAME HERE]

Thank you for contacting the helpline for Understanding Society.

You can access your survey by going to <https://www.understandingsociety.ac.uk/Survey> and type in your unique access code in the designated place on the screen.

Your access code is: [INSERT CODE HERE]

Please do not hesitate to call again if you require any further help. For technical support accessing the survey, please contact the help-desk on freephone 0808 168 1356 or email help.understandingsociety@natcen.ac.uk.

We are grateful for your help on this important study.

Yours faithfully,



Professor Nick Buck

Director, Understanding Society

Institute for Social and Economic Research

University of Essex

This study is being conducted in accordance with the Data Protection Act. This means your personal details will be kept strictly confidential and you and your household will not be identifiable from the data.

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