ARF
Appointments Made
Final Outcome EB1
2010
(Light Green) $\square$
Screened In (Circle code)

| $Y$ | $N$ | $D K$ |
| :--- | :--- | :--- |

P2822: Understanding Society Unit
NatCen, 101-135 Kings Road, Brentwood, Essex CM14 4LX, Telephone 01277200 600, Fax 01277214117

| ADDRESS DETAILS |
| :---: |
|  |
|  |
|  |


| DU/HHOLD SELECTION LABEL |
| :--- |

Title, first name, surname
Name of selected person: $\square$
Telephone number 1: $\square$ Telephone
number 2:

Contact name for call backs: No No 2 Number 3

| $\begin{array}{\|l\|l} \hline \text { Call } \\ \text { No. } \end{array}$ | $\begin{gathered} \text { Date } \\ \text { DD/MM } \end{gathered}$ | Day of week | Call Start <br> Time <br> (24hr <br> clock) | VISITS RECORD Record all visits, even if no reply. For phone calls - see separate grid on next page | *Call Status (Enter codes only) | Call End <br> Time <br> (24hr <br> Clock) | Call followed by personal/ non-CAPI time (tick) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 1 |  | : |  |  | : |  |
| 2 | 1 |  | : |  |  | : |  |
| 3 | 1 |  | : |  |  | : |  |
| 4 | 1 |  | : |  |  | : |  |
| 5 | 1 |  | : |  |  | : |  |
| 6 | 1 |  | : |  |  | : |  |
| 7 | 1 |  | : |  |  | : |  |
| 8 | 1 |  | : |  |  | : |  |
| 9 | / |  | : |  |  | : |  |

*Call Status codes: 1= No reply, 2 =Contact made, 3 =Appointment made, 4 = Any CAPI interviewing done, 5=Any other status

## TELEPHONE CONTACT:

| Call <br> No. | Date DD/MM | Day of <br> week | Call Time 24hr <br> clock | TELEPHONE CALLS RECORD <br> Record all calls, even if no reply. |
| :---: | :---: | :---: | :---: | :---: |
| 1 | 1 |  | $:$ |  |
| 2 | 1 |  | $:$ |  |
| 3 | 1 |  | $:$ |  |
| 4 | 1 |  | $:$ |  |
| 5 | 1 |  | $:$ |  |

Tracking Interviews and Self-Completions

| PNo | $\begin{aligned} & \text { Sex } \\ & (M / F) \end{aligned}$ | Age | Name | CAPI <br> (Y/N/NA) | Adult SC ( $\mathrm{Y} / \mathrm{N} / \mathrm{NA}$ ) | Youth SC <br> ( $\mathrm{Y} / \mathrm{N} / \mathrm{NA}$ ) | Voucher <br> (Y/N/NA) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
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A. 1 Is this address DEADWOOD (not traceable, residential and occupied as main residence)?

Yes, deadwood
No/Unsure

| 1 | Go to F.6 |
| :---: | :--- |
| 2 | Go to A2 |

## note that information should be collected before making contact.

FOR OFFICE REFUSALS: PLEASE VISIT THE ADDRESS BUT DO NOT APPROACH OCCUPANTS.

## A. 2 ADDRESS DWELLING TYPE

(CODE ONE ONLY):
DWELTYP

| Detached house/bungalow | 01 |
| :---: | :---: |
| Semi-detached house/bungalow | 02 |
| End terraced house/bungalow | 03 |
| Terraced house/bungalow | 04 |
| Purpose built flat/maisonette (under 10 dwellings) | 05 |
| Purpose built flat/maisonette (10+dwellings) | 06 |
| Converted flat/maisonette (under 10 dwellings) | 07 |
| Converted flat/maisonette (10+ dwellings) | 08 |
| Dwelling with business premises | 09 |
| Bedsitter in multiple occupation (under 10 dwellings) | 10 |
| Bedsitter in multiple occupation (10+ dwellings) | 11 |
| Bedsitter/single occupation | 12 |
| Sheltered accommodation | 13 |
| Other | 97 |

A. 3 How many floors are there at the address?
(WRITE IN)


> FLOORS
A. 4 On what floor of the building is the address's main entrance
(CODE ONE ONLY)?


| Basement/semi-basement | 01 |
| :---: | :---: |
| Ground floor/street level | 02 |
| $1^{\text {st }}$ floor | 03 |
| $2^{\text {nd }}$ floor | 04 |
| $3^{\text {rd }}$ floor | 05 |
| $4^{\text {th }}$ to $9^{\text {th }}$ floor | 06 |
| $10^{\text {th }}$ to $19^{\text {th }}$ floor | 07 |
| $20^{\text {th }}$ floor or higher | 08 |
| Don't know | 98 |

A. 5 Are any of these physical barriers to entry present at the address?
(CODE ALL THAT APPLY)

## BARRIERS

| Locked common entrance | 1 |
| :---: | :---: |
| Locked gates | 2 |
| Security staff or gatekeeper | 3 |
| Entry phone access | 4 |
| None of these | 5 |
| Unable to obtain information | 6 |

A. 6 Does the address have an unkempt garden?
UNKGARD

|  | 1 |
| ---: | :---: |
|  | 1 |
|  | 2 |
|  | 3 |
|  |  |

A. 7 Based on your observation, is it likely that this address has a car or van?

A. 8 Based on your observation, is it likely that this address contains one or more children aged under 10 (including babies)?

A. 9 Are any of the following present or within sight or hearing of the address? (CODE ALL THAT APPLY)

| Boarded houses, abandoned buildings, demolished houses or demolished buildings | 01 | VICINI1 |
| :---: | :---: | :---: |
| Trash, litter or junk in street / road | 02 | VICINI2 |
| Heavy traffic on street / road | 03 | VICINI3 |
| None | 96 | VICINI96 |

A. 10 Which of these best describes the condition of residential properties in the area?

A. 11 How is the external condition of the address relative to other residential properties in the area?
$\square$


## B: Selection of dwelling units (DUs)

B.1 Is the address residential and occupied as main residence?

|  | Yes | 1 |
| :---: | :---: | :--- |
| Go to B. 2 |  |  |
| Unsure (no contact) | 2 | Go to F. 5 |
| Unsure (contact made) | 3 | Go to F.7 |
| Office refusal | 4 | Go to F.3 (code 410) |
|  |  |  |

B. 2 How many dwelling units (DUs) are at the address. WRITE IN NUMBER OF DUs.

and then code

|  | 1 DU | 1 |
| ---: | ---: | :--- |
|  | 2+ DUs | Go to C.1 |
|  | 2 | Go to B.3 |
|  | Unsure about number of DUs - no contact | 3 |
| Unsure about number of DUs - information refused | Go to F.2 |  |
|  | 4 | Go to F.3 |
|  |  |  |

B. 3 List all dwelling units in flat/room number order OR from bottom to top of building, left to right, front to back (continue on separate sheet if necessary).

| DU Code | Description | DU Code | Description | DU Code | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 01 |  | 05 |  | 09 |  |
| 02 |  | 06 |  | 10 |  |
| 03 |  | 07 |  | 11 |  |
| 04 |  | 08 |  | 12 |  |

- If 4-12 DUs: Select 3 DUs using DU/HH selection label on page 1 and ring on grid above.
- IF 13+ DUs: Select 3 DUs using the lookup chart in project instructions and ring on grid above.
B. 4 Enter details of selected DUs


## Selected DU ARF to Use

DU 1

DU 2

DU 3
 Continue on this ARF Open ARF EB2, transfer sn , address and $\mathrm{DU}=2$ Open ARF EB2, transfer sn, address and DU=3
B. 5 Is the selected $D U$ residential and occupied?

|  | Yes | 1 |
| ---: | :---: | :--- |
| No | Go to C. 1 |  |
|  | 2 | Go to F.6 |
| Unsure - contact made | 3 | Go to F.7 |
| Unsure - no contact | 4 | Go to F.5 |
|  |  |  |

## C: Selection of households (HHs)

## C. 1 ESTABLISH NUMBER OF HOUSEHOLDS IN SELECTED DU

Count a group of people as a hhold if they a) share one meal per day or b) sharing living accommodation.

Write in number of HHs
 1 HH
$2+\mathrm{HHs}$
Unsure about number of HHs - no contact
Unsure about number of HHs - information refused

| 1 | Go to C.4 |
| :---: | :--- |
| 2 | Go to C.2 |
| 3 | Go to F.2 |
| 4 | Go to F.3 |

C. 2 List households in alphabetical order of names. Identify households by the first names or initials of adult members of the household. If more than one adult per household, list the adult with the name first in the alphabet in each household. (continue on separate sheet if necessary).

| HH Code | Name/Initials |  | HH Code | Name/Initials | HH Code |
| :---: | :---: | :---: | :---: | :---: | :---: | Name/Initials

- If 4-12 HHs: Select 3 HHs using DU/HH selection label on page 1 and ring on grid above.
- IF $\mathbf{1 3 +} \mathbf{H H s}$ : Select 3 HHs using the lookup chart in project instructions and ring on grid above.
C. 3 Enter details of selected HHs

|  | Selected HH | ARF to Use |
| :---: | :---: | :---: |
| HH 1 |  | Continue on this ARF |
| HH 2 |  | Open ARF EB3, transfer sn, address and DU=1, $\mathrm{HH}=2$ |
| HH 3 |  | Open ARF EB3, transfer sn, address and DU=1, $\mathrm{HH}=3$ |

C. 4 Check address of selected DU/HH is correct and complete, if not amend address label on front page

## D: Screening

D. 1 Did you make contact with anyone in the household?

| Yes | 1 | Go to D. 2 |
| :---: | :---: | :--- |
| No | 2 | Go to F. 5 |
|  |  |  |

D. 2 Does anyone in the household speak English (even if not main language)?

| Yes | 1 | Go to D. 3 |
| :---: | :---: | :--- |
| No | 2 | Go to D. 5 |

D. 3 Did any eligible adult in the household speak English (even if not main language)?

|  | 1 |
| :---: | :---: |
|  | 2 |
|  |  |
|  |  |

D. 4 Will any eligible adults need translations into any of these languages? CODE ALL THAT APPLY

| Arabic | 01 | Go to D. 9 |
| :---: | :---: | :---: |
| Bengali | 02 |  |
| Cantonese | 03 |  |
| Gujarati | 04 |  |
| Punjabi (Gurmukhi) | 05 |  |
| Punjabi (Urdu) | 06 |  |
| Somali | 07 |  |
| Urdu | 08 |  |
| Welsh | 09 |  |
| No, none of these | 96 |  |

## D. 5 SHOW ARF TRANSLATION CARD

Did anyone speak any of the languages that we are going to translate into?
CODE ALL THAT APPLY

| Arabic | 01 |  |
| :---: | :---: | :---: |
| Bengali | 02 |  |
| Cantonese | 03 |  |
| Gujarati | 04 |  |
| Punjabi (Gurmukhi) | 05 | Go to D. 6 |
| Punjabi (Urdu) | 06 |  |
| Somali | 07 |  |
| Urdu | 08 |  |
| Welsh | 09 |  |
| No, none of these spoken | 96 | Go to D. 7 |

## D. 6 SHOW ARF TRANSLATION BOOKLET

Please record all telephone numbers given on the front of the ARF and contact your
Go to D. 9 project manager/project team for further information/instruction
D. 7 Record which language(s) spoken from language card. (CODE ALL THAT APPLY)

| Albanian | 10 |
| :---: | :---: |
| Amharic | 11 |
| Chinese | 12 |
| Croatian | 13 |
| Farsi | 14 |
| French | 15 |
| Greek | 16 |
| Hindi | 17 |
| Lingala | 18 |
| Lithuanian | 19 |
| Luganda | 20 |
| Malayalam | 21 |
| Mandarin | 22 |
| Pashto | 23 |
| Polish | 24 |
| Portuguese | 25 |
| Russian | 26 |
| Serbian | 27 |
| Spanish | 28 |
| Swahili | 29 |
| Tamil | 30 |
| Tigrignia | 31 |
| Turkish | 32 |
| Vietnamese | 33 |
| NONE OF THESE | 96 |

D. 8 Were you able to use another household member or neighbour as an interpreter?

|  | Yes | 1 |
| :---: | :---: | :--- |
| No to D.9 |  |  |
|  | 2 | Go to F. 4 (code 541) |
|  |  |  |

## D. 9 SHOW SCREENING CARD

Does anyone living at this address come from, or have parents or grandparents from any of the following ethnic groups?
CODE ALL THAT APPLY

| Indian | 01 |  |
| :---: | :---: | :---: |
| Mixed Indian - (parents or grandparents from Indian ethnic group AND parents or grandparents from a non-Indian ethnic group) | 02 |  |
| Pakistani | 03 |  |
| Bangladeshi | 04 |  |
| Sri Lankan | 05 |  |
| Caribbean / West Indian | 06 |  |
| Mixed Caribbean/West Indian (parents or grandparents from Caribbean/West Indian ethnic group AND parents or grandparents from a non-Caribbean/West Indian ethnic group) | 07 | Go to D. 10 |
| North African | 08 |  |
| Black African | 09 |  |
| African Asian | 10 |  |
| Chinese | 11 |  |
| Far Eastern (includes Filipino, Thai, Malaysian, Japanese, Vietnamese, Singaporean, Indonesian, Korean, Burmese) | 12 |  |
| Turkish | 13 |  |
| Middle Eastern / Iranian (includes Israeli, Palestinian, Lebanese, Syrian, Jordanian, Yemeni, Saudi, Iraqi, Afghani, other Gulf states) | 14 |  |
| None of these | 96 | Go to F. 6 (code 770) |
| Unable to complete screening questions | 95 | Go to F. 7 |

D. 10 INTERVIEWER: CHECK FROM D. 9

IF NEITHER OF CODE 01 or 06 CIRCLED GO TO D. 11
IF CODE 01 CIRCLED: CHECK THAT ALL PARENTS AND GRANDPARENTS ARE FROM INDIAN ETHNIC GROUP. IF NOT CIRCLE CODE 02. NOW GO TO D. 11

IF CODE 06 CIRCLED: CHECK THAT ALL PARENTS AND GRANDPARENTS ARE FROM CARIBBEAN/WEST INDIAN ETHNIC GROUP. IF NOT CIRCLE CODE 07. NOW GO TO D. 11

## D. 11 INTERVIEWER: CODE ALL THAT APPLY FROM D. 9


D. 12 Eligibility number from front of ARF $\square$ Code whether...

| Eligibility number $<=70$ | 1 | Go to E. 1 |
| :--- | :--- | :--- |
| Eligibility number $>=71$ | 6 | Go to F. 6 (code 770) |

## THIS HOUSEHOLD IS SCREENED IN

E. 1 Did the household respondent query any of the following topics (CODE ALL THAT APPLY)?

| PURPOSE (e.g. "What's the purpose? What's all this about?") | 01 |
| :---: | :---: |
| INTERVIEW LENGTH (e.g. "How long will this take?") | 02 |
| PANEL DESIGN (e.g. "You'll be coming back next year?") | 03 |
| CONFIDENTIALITY (e.g. "Who's going to see the answers?") | 04 |
| INCENTIVE/PAYMENT (e.g. "What's in it for us/me?") | 05 |
| OTHER QUERY | 97 |
| NO QUERIES | 96 |

## F: Final Outcome

## F. 1 Productive

Completed household questionnaire and interviewed all eligible household members Completed household questionnaire and at least one individual interview Completed household questionnaire but no individual interviews

| 110 |  |
| :--- | :--- |
| 210 | END |
| 211 |  |

## F. 2 Non-contact

| No contact after 6+ calls | 310 | Go to G. 8 |
| :---: | :---: | :---: |
| Contact made at address, not with household member | 320 |  |
| Contact made at address, but not with anyone at selected DU | 321 |  |
| Contact made at (selected) hhold, but not with responsible adult | 322 |  |
| Contact made at (selected) DU but not with selected hhold | 328 |  |

## F. 3 Refusal

| Office refusal | 410 | END |
| :---: | :---: | :---: |
| Contact made but all information refused about number of DUs at address | 421 | Go to G. 1 |
|  | 422 |  |
| Contact made at DU, but information refused about number of households | 428 |  |
| Refusal before interview | 431 |  |
| Proxy refusal | 432 |  |
| Refusal during interview (unproductive partial) | 440 |  |
| Broken appointment - no recontact | 450 | Go to G. 2 |

## F. 4 Other unproductive

|  |  |  |
| :--- | :--- | :--- |
| Language difficulties with hhold as a whole | 541 | Go to G.2 |
| OFFICE APPROVAL ONLY: Other unproductive | 599 |  |

## F. 5 Unknown eligibility (No contact)

| OFFICE USE ONLY: Not issued to interviewer | 611 | END |
| :---: | :---: | :---: |
| OFFICE APPROVAL ONLY: Issued, not attempted/transferred to another interviewer | 612 | Go to G. 9 |
| OFFICE APPROVAL ONLY: Inaccessible | 620 |  |
| Unable to locate address | 630 |  |
| Unknown whether address is residential: No contact after 6+ calls | 640 |  |
| Residential: unknown if eligible person(s) due to non-contact after 6+ calls | 650 |  |
| Screener not completed due to non-contact (boost sample only) | 660 |  |
| Other unknown eligibility (verbatim reason to be keyed in Admin block) | 690 |  |

## F. 6 Deadwood/Ineligible

| Not yet built/under construction | 710 | Go to G. 9 |
| :---: | :---: | :---: |
| Demolished/derelict | 720 |  |
| Vacant/empty housing unit | 730 |  |
| Non-residential address (e.g business, school, office, factory etc) | 740 |  |
| Address occupied, no resident household (e.g. occupied holiday/weekend home) | 750 |  |
| Communal establishment/institution - no private dwellings | 760 |  |
| Resident household, not eligible for survey | 770 |  |
| Other ineligible | 790 |  |

## F. 7 Unknown eligibility (Contacted)

| Information refused about whether address is residential | 810 | Go to G. 9 |
| :---: | :---: | :---: |
| Contact made but not with someone who can confirm the presence of a resident hhold | 820 |  |
| Information refused about whether resident(s) are eligible | 830 |  |
| Unable to confirm eligibility of resident(s) due to a lack of knowledge | 840 |  |
| Unable to confirm eligibility of resident(s) due to a language barrier | 850 |  |
| Refusal to complete screener (boost sample only) | 860 |  |
| Screener not completed due to lack of knowledge (boost sample only) | 870 |  |
| Other unknown eligibility | 890 |  |

G. 1 What was the main reason for household refusal

| Too busy: | Looking after ill/elderly | 10 |
| :---: | :---: | :---: |
|  | Looking after child(ren) | 11 |
|  | Respondent almost never home | 12 |
|  | Respondent is temporarily absent | 13 |
|  | Stressful family situation | 14 |
|  | Too busy (not elsewhere specified) | 15 |
| Personal reasons: | Unhappy about confidentiality | 20 |
|  | Questions too personal | 21 |
| Attitudes towards survey: | Respondent does not want to be bothered | 22 |
|  | Nothing ever changes | 23 |
|  | Survey is too long | 24 |
|  | Survey is waste of time | 25 |
|  | Previous bad experience with surveys | 26 |
| Family pressure: | Other family member opposes respondent participating | 30 |
|  | Someone has convinced respondent to refuse | 31 |
|  | Other hhold member refuses on behalf of respondent | 32 |
| Other: | No reason given | 96 |
|  | Other reason (WRITE IN) | 97 |

G. 2 Approximate age of the person seen? (Write in)

G. 3 Sex of person seen

G. 4 Ethnic background

G. 5 Was English the first language of the person spoken to?

| Yes | 1 |
| ---: | ---: |
|  | 1 |
|  | 2 |
|  | 2 |
|  |  |
|  |  |

G. 6 Did you establish the number of people in the household?

| Yes | 1 | Go to G.7 |
| :---: | :---: | :--- |
| No | 2 | Go to G.8 |
|  |  |  |

G. 7 Write in number of people in each of following age groups

G. 8 If a different interviewer called again in 2-3 weeks, how likely do you think it is that they would get an interview?


## G. 9 RECORD ANY FURTHER INFORMATION ABOUT UNPRODUCTIVE OUTCOME (IF DEADWOOD THEN ALSO WHERE INFORMATION RECEIVED)

$\square$

